

-----Original Message-----

From: anita fletcher <[REDACTED]>

Sent: 01 June 2018 09:16

To: Donna Cope <Donna.Cope@wolverhampton.gov.uk>

Subject: York hotel license objection

I am not sure if you are aware of what problems we have had at Grafton Court over the years, we have been complaining to the York Hotel to Wolverhampton Council Environmental Health, councillor Clare Darke about the noise and nuisance problems at the York Hotel over the last 2 years and 18 before with phone calls to the York Hotel complaining about noise and nuisance at their late night early morning hours events. List of problems

1 Grafton Court rear car park being used up to this date by people using the York Hotel events

2 Grafton Court residents garage access blocked due to people's vehicles attending York Hotel events

3 People returning to their vehicles using the car park side paths residents door ways as a public toilet

4 Noise and nuisance in the early hours of the morning caused by people returning to their vehicles from the York Hotel which are illegally parked at Grafton Court

5 On occasions the front Tettenhall Rd access road to Grafton Court has been blocked with parked cars

6 Music noise levels from 7:30 pm until the early hours of the morning which can be heard in Grafton Court residents properties

7 Some of the Grafton Court properties are only 18 to 20 feet from the York Hotel venue room where the disco equipment is in place

8 When there are events on at the York Hotel they open the windows at the side facing Grafton Court with only an approx 20-foot gap between the 2 properties as the photos will show, and the rear door to their garden area is always open so Grafton Court gets the full effect of the noise from the venue from the high music level and people shouting over the. High music level

9 On occasions you can smell cannabis coming from the garden area early hours at events on summer evenings

10 Wolverhampton Environmental Health have visited and witnessed the problems at the York Hotel for approx 2 months did reduce the noise level but it was still back to their so-called normal level

11 Councillor Darke has been informed of the problems many times councillor Darke had Environmental Health visit as said above it stopped for approx 3 months then back to their normal level

12 Staff at the York Hotel have no regard for you when you complain with a phone call about parking issues or if you complain about the noise they swear at you they discriminate about your nationality what happens now is we just complain to councillor Darke waste of time complaining to the hotel


13 The police attended an elderly disabled lady's bungalow at Grafton Court last year in the early hours of the morning another resident phoned the police and said there was an incident at the property in fact it was 2 drunken people a man and woman fighting each other on the way to the Grafton Court car park on the side access path after leaving a late night event at the York Hotel. The police attended 1/2 hour later the elderly disabled lady was shaken and shocked with the police at her door at that time of night

14 events at the York hotel have gone
to as late as 200 am most events go past 12 midnight music until 12.30 am 1.00 am
with people still drinking and shouting in there garden area
15 complaints come from a wide range of Residents We are not very hopefull of
any change about the events at the York hotel or what type of people it attracts
Councillor Darke has been fantastic as Always with her help

As for attending the hearing most people work some are infirm house bound as
for people attending .We are not really interested in what's gone on prior that's done
we can't alter that , that's something we have had to put up with for 3 years or more
what we are interested in is a change to the York hotel future events polices we are
not trying to close it down or stop them trading things need to change with there
noise ,nuisance , staff costumer care policies, use Door staff like we all say at
grafton court we can not see that happening at all and with in 2 months it will be
back to what the York hotel call normal behaviour I can not see what difference 6
people attending a hearing will make it made no difference in the past complaining
so the balls in the court of the York hotel and the council our complaint is to
Wolverhampton council licensing committee Wolverhampton environmental health
department about the York hotel past history from 2015 until May 2018 when the
last complaint was made to councillor Darke

Sent from my iPhone






18 to 20 feet gap
between York hotel
function room to grafton
court apartments

A photograph of a building facade with two windows. The building has a light-colored exterior and a dark roof. The windows are white-framed and appear to be double-hung. In the foreground, there is a dense, dark green hedge or bush. A path leads from the bottom of the frame towards the building, partially obscured by the foliage. The text is overlaid on the path area.

Grafton ct access path
to York hotel function
room 18 feet



Tettenhall td to
graston court
access path 18
feet from York
hotel

York hotel

Steward & Sonnet
LIVING
BEDROOM
FLORITURE
BEDROOMS
BATHROOMS
&
STUBS
01902 742868

CREATING
HOTELS
&
PARTNERSHIPS
APARTMENTS
←

Grafton court

path <<<



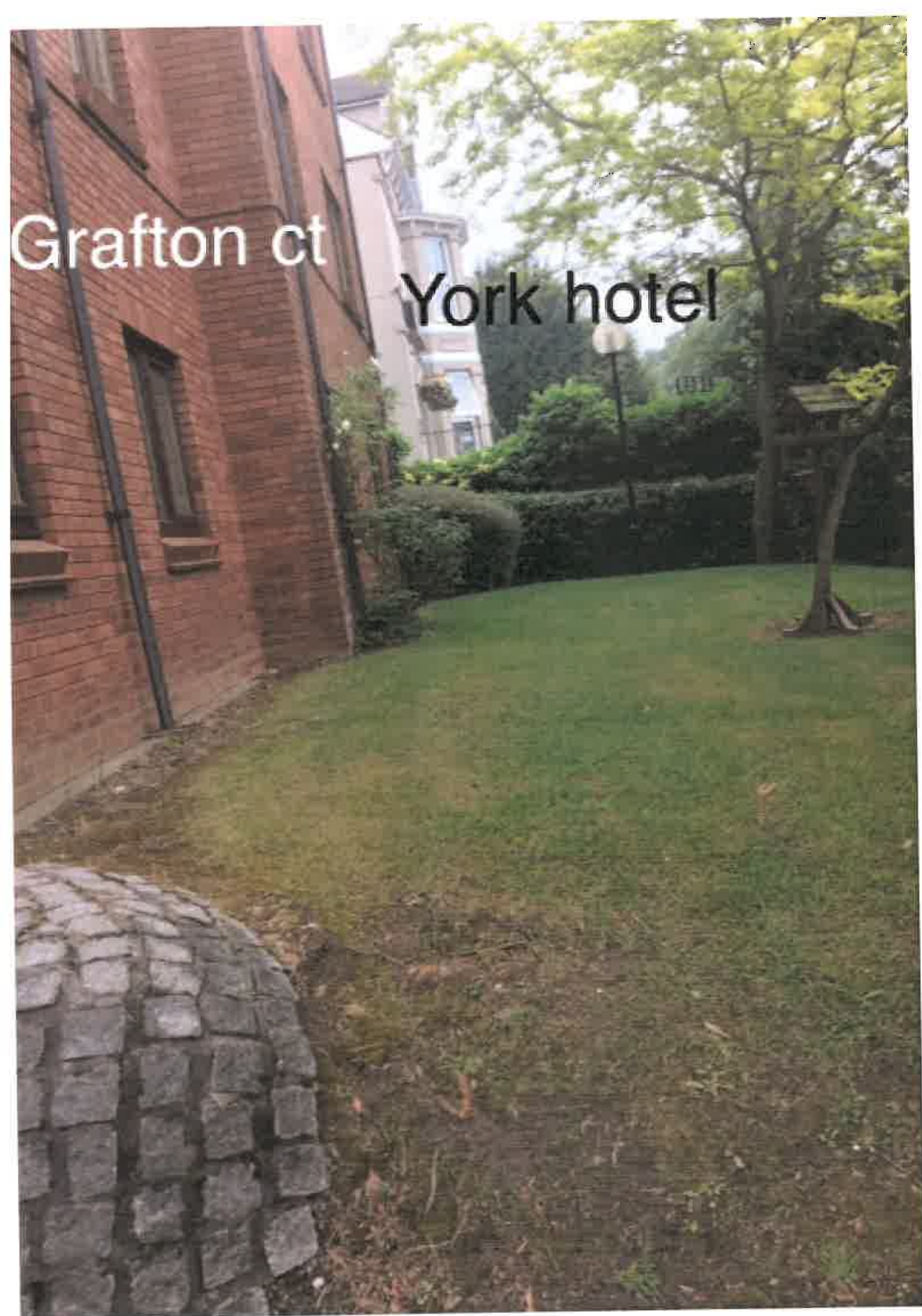


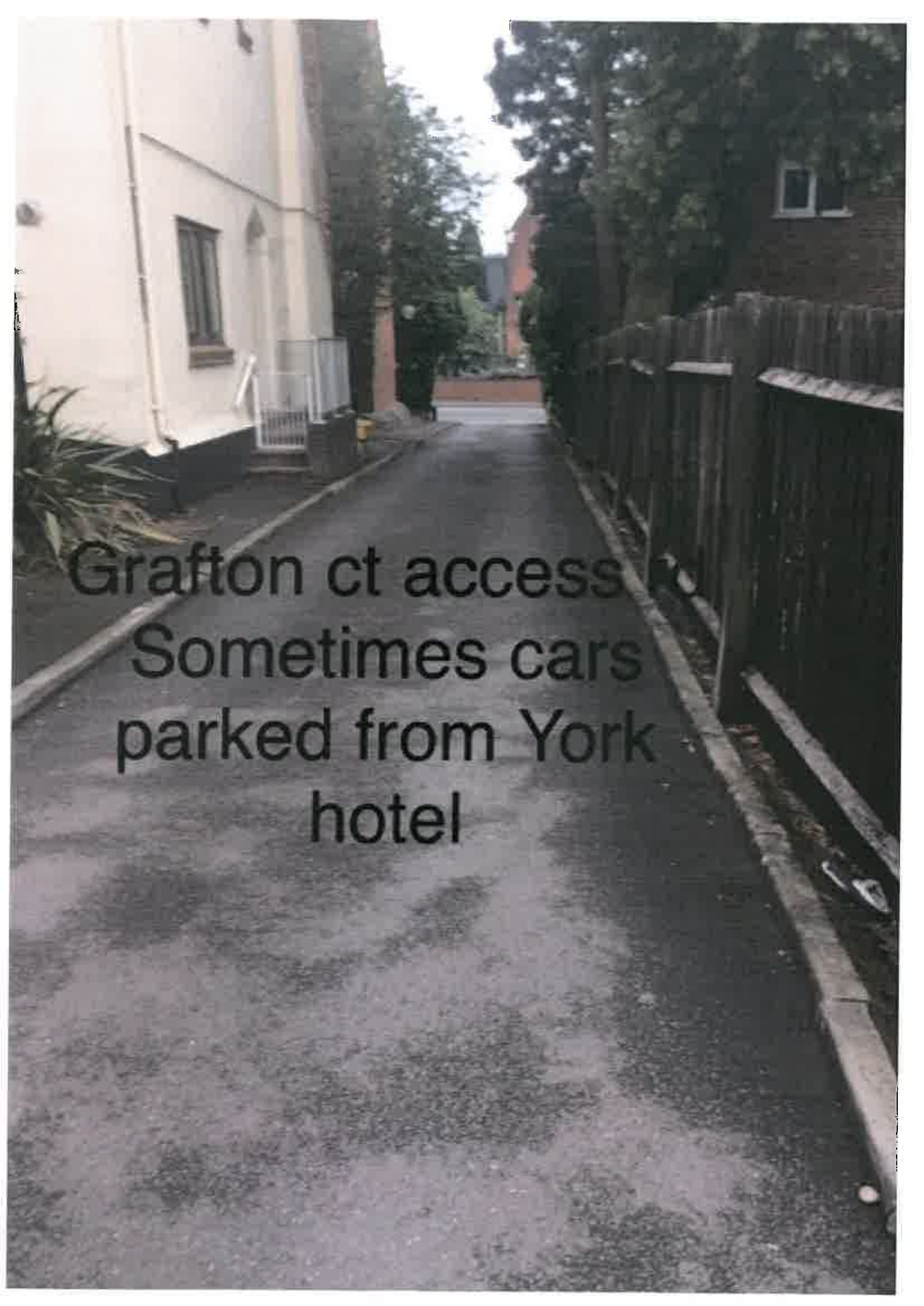
Vehicles.
Double
parked at
times at
events




Grafton ct

York hotel

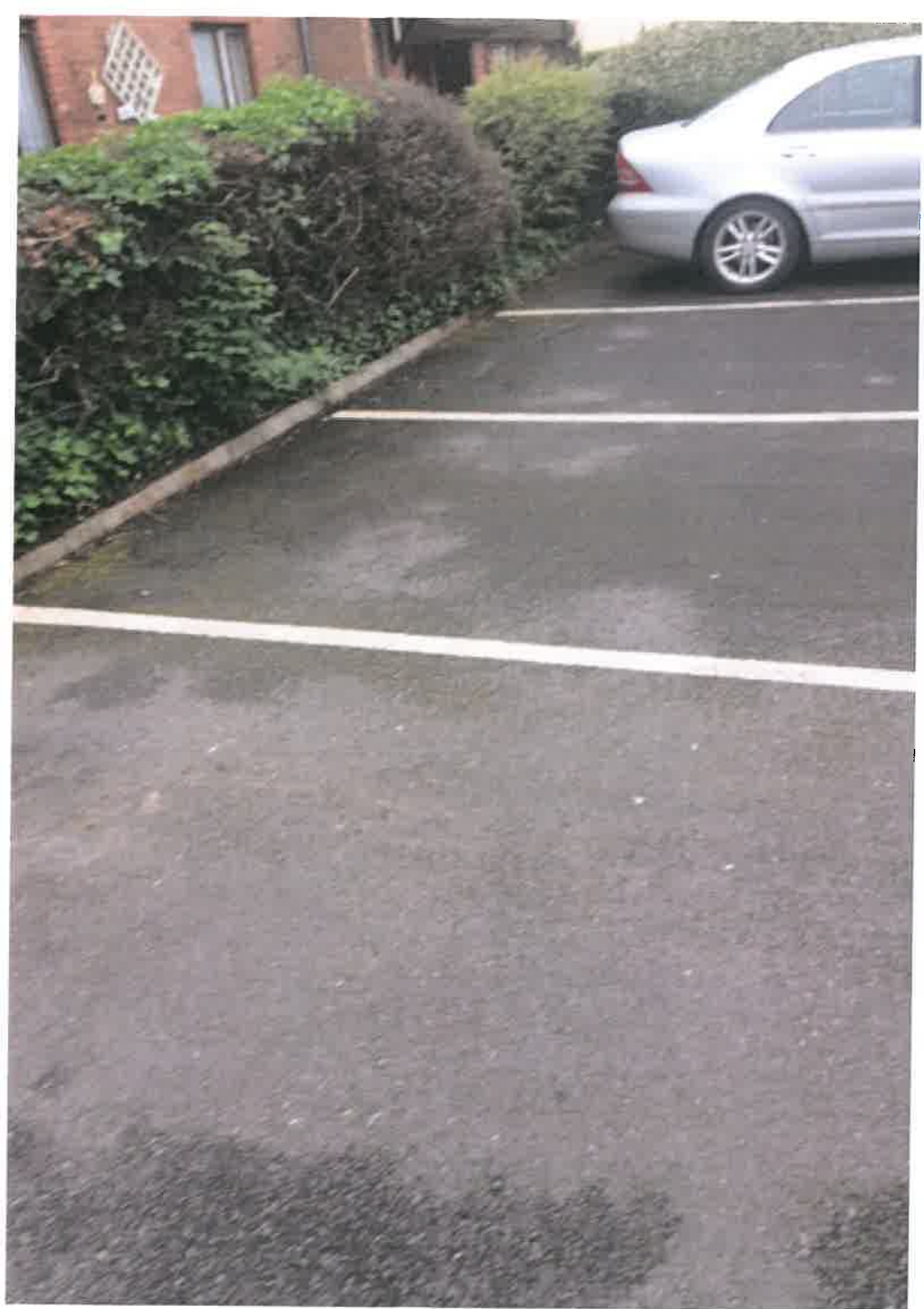


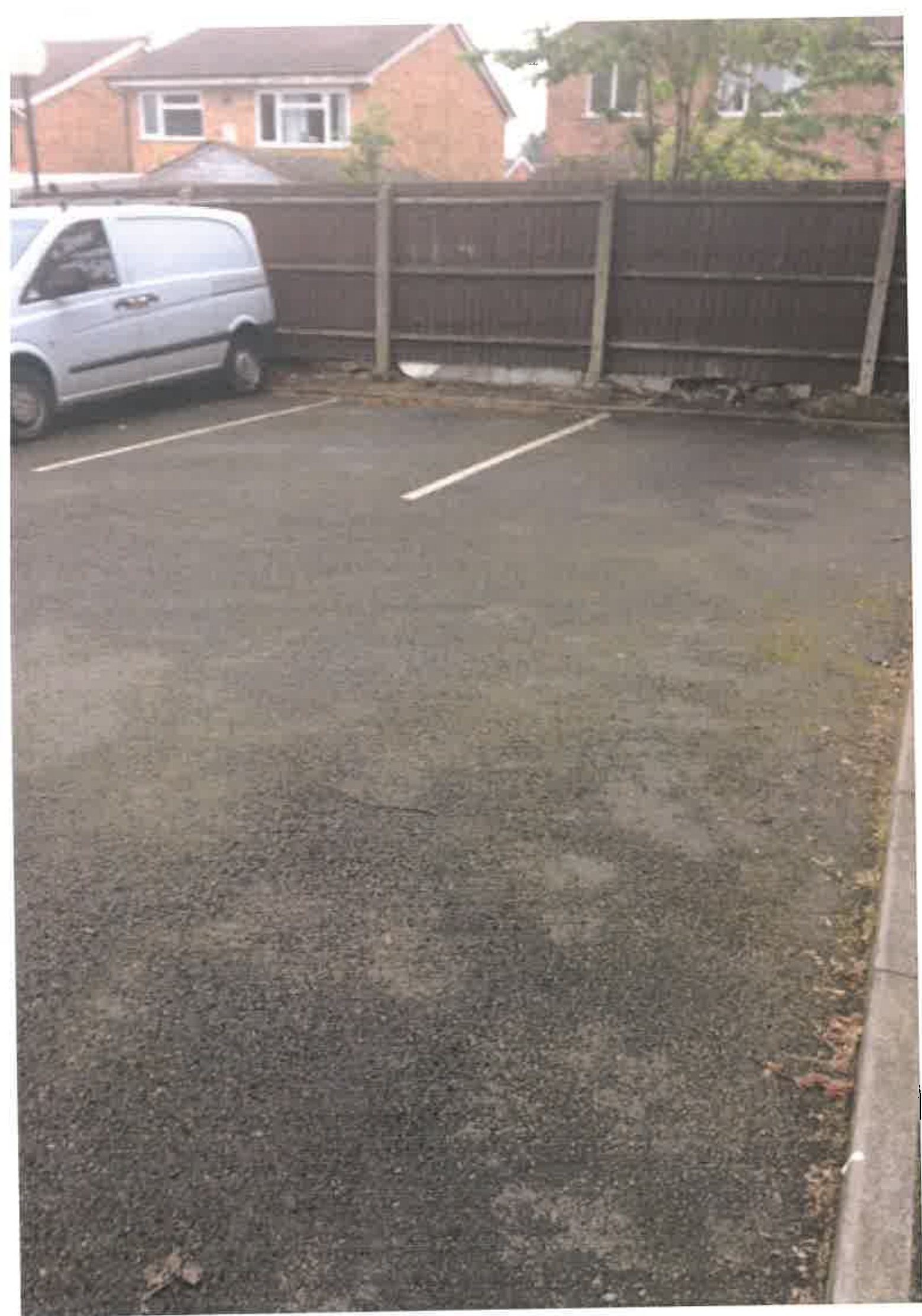
A photograph of a narrow, paved alleyway. On the left is a white building with a window and a small metal gate. On the right is a tall wooden fence. The alleyway leads to a white gate at the end. The text is overlaid on the lower half of the image.

Grafton ct access
Sometimes cars
parked from York
hotel



Grafton ct car
residents only park
used for illegal
parking







Access path to
grafon ct car park
from tettenhall rd
used most times as
a toilet by people
leaving the York
hotel to collect
there vehicle s

Residents access
path to car park and
tettenhall rd used by
revellers as a public
toilet leaving the York
hotel

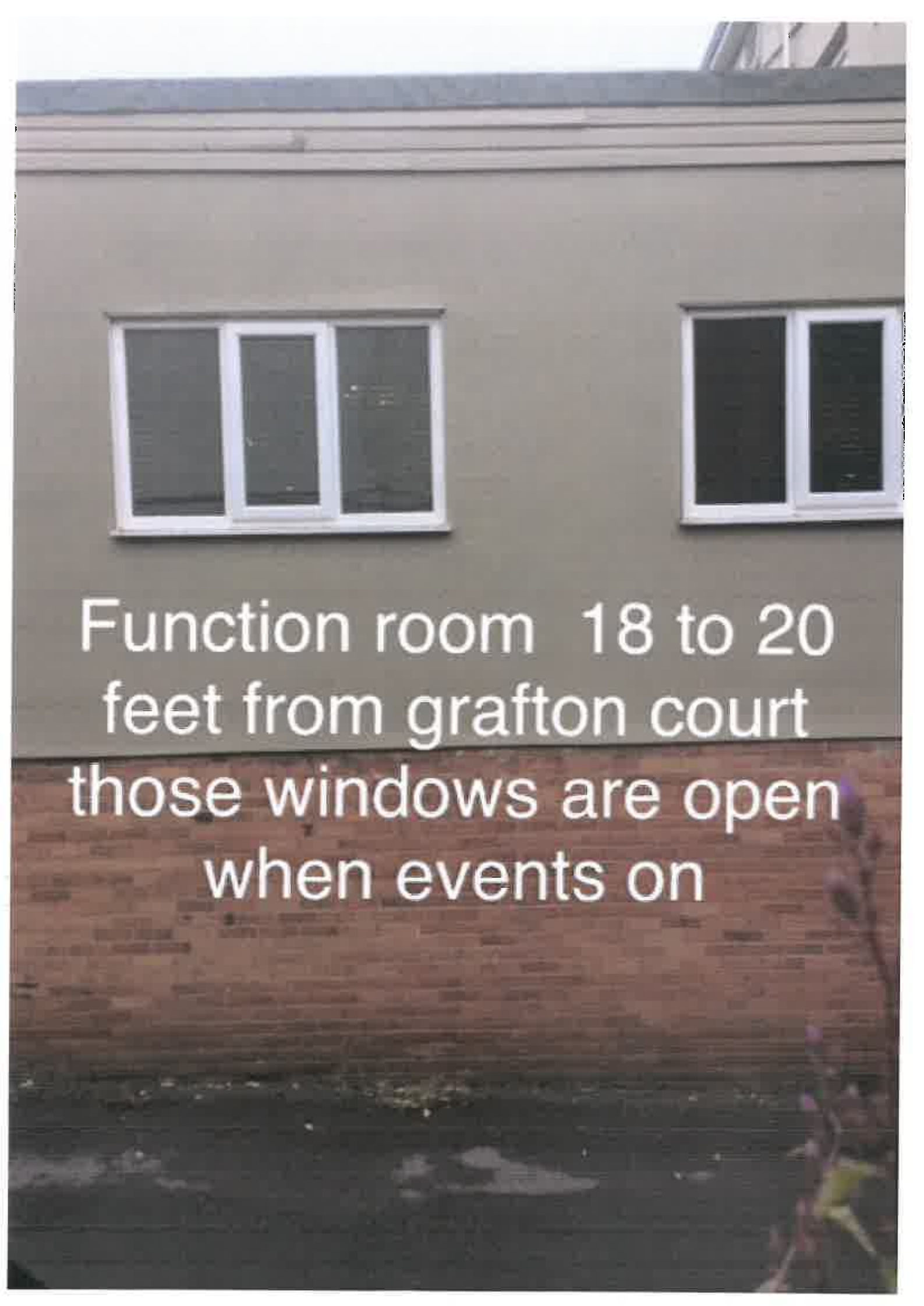


A photograph of a narrow alleyway between buildings. On the left is a light-colored, modern building. On the right is a brick wall with a metal railing on top. In the distance, a car is parked on a street that leads to a building with a timber-framed gable. The sky is overcast.

18 foot gap between
York hotel function
room and grafton ct

A photograph of a building, likely a school or institutional structure, with a light-colored facade. The building is partially obscured by dense, lush green foliage, including bushes and trees. A window with white trim is visible on the building. The text "Function room" is overlaid in a large, black, sans-serif font on the right side of the image.

**Function
room**



Function room 18 to 20
feet from grafton court
those windows are open
when events on

20 foot gap

